

WASPS Performance Score System

| Rules for Individual Performance Scoring | | Penalty |
|--|--------------------------------------|---------|
| 1. | Deviation > -2 from the mode | 100 |
| 2. | Deviation > -1 from the mode | 40 |
| 3. | Deviation > +1 from the mode | 10 |
| 4. | Deviation > +2 from the mode | 40 |
| 5. | False positive reaction | 40 |
| 6. | Failure to detect an incompatibility | 100 |

| Rules for Laboratory Performance Scoring | | |
|--|---|----|
| Laboratories accrue the sum of : | | |
| 1. | The average score of individual participants who default under rules 1 to 5 | |
| 2. | The score of individuals who default under rule 6 | |
| 3. | Failure to return results | 50 |

The scores allow translation into 3 categories of performance:

- 0 – 49 indicates **satisfactory performance**
- 50 – 99 indicates **borderline performance**, the reason for which needs to be reviewed
- >100 indicates **unsatisfactory performance**, needing corrective action to eliminate the cause and prevent recurrence

N.B. The scores and corresponding colour of performance will be reflected on the Individual Participant Graph.

Rules for Notification of Unsatisfactory Performance Score

- I. On the first occasion a laboratory is identified with an Unsatisfactory Performance Score they will be notified by a standard letter from the WASPS Scheme Organiser dispatched via the Scheme Manager.
- II. A laboratory gaining an Unsatisfactory Performance Score for two consecutive exercises will be deemed to be a persistent unsatisfactory performer. Laboratories concerned will be informed of the situation and identified to the Scheme Organiser, and members of the appropriate National Quality Assurance Advisory Panel (NOAAP), who will facilitate and where necessary authorise the appropriate corrective action.