

WASP Questionnaire Summary

The results of the 'SurveyMonkey' questionnaire sent to participants in Nov 2018:

RETURN RATE: 54/75 (72%)

Q1. Is the current frequency of exercises distributed adequate?

51/54 (94%) - YES
3/54 (6%) - NO

Comments received: "Would prefer 4 per year."
"Manual skills need to be maintained so an increase to 4 per annum would help this."
"Would like to see the possibility of more frequent, perhaps quarterly?"

Q2. Are the reagents satisfactory and packaged adequately?

53/54 (98%) - YES
1/54 (2%) - NO

Q3. Are replacement samples readily available if necessary?

53/54 (98%) - YES
1/54 (2%) - NO

Comment received: "Haven't required any."

Q4. Do you have sufficient time to test the samples and report your results?

52/54 (96%) - YES
2/54 (4%) - NO

Comments received: "Due to shifts it's not always possible to get as many participants as we would like, but WASPS cannot change that!"
"I think an extra week for reporting would be good."

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Q5. Are the scheme reports clear and readily understood?

53/54 (98%) - YES
1/54 (2%) - NO

Comment received: "The two graphs at the beginning of the report, what are they showing? The rest of the report is excellent."

Q6. Is poor performance identified effectively?

53/54 (98%) - YES
1/54 (2%) - NO

Comment received: "Would be better if it was just marked positive or negative as reading can be quite subjective."

Q7. Scheme reports are currently issued within 20 working days following the expiry date of an exercise. Is this timescale acceptable?

53/54 (98%) - YES
1/54 (2%) - NO

Comment received: "Staff forget about WASPS once they have done it, could you make it a little quicker e.g. within 10 working days?"

Q8. Do you find the record of performance sheet, which is distributed to participants electronically, helpful as an aid to monitoring individual competency?

52/54 (96%) - YES
2/54 (4%) - NO

Comment received: "Please don't change it works really well."

Q9. Have you discussed scheme organisation with any member of the Steering Committee?

5/54 (9%) - YES
49/54 (91%) - NO

Q10. Do you feel that queries were dealt with effectively?

52/54 (96%) - YES
2/54 (4%) - NO

Comment received: "Not had to raise any queries this year so cannot comment."